

eurodesk

**E u r o p e a n m o b i l i t y
i n f o r m a t i o n a n d g u i d a n c e**

What is Eurodesk?

**A European network (+1.200)
present in 33 countries**

dedicated to

**Supporting those
working with young
people**

**Promoting information
on European
opportunities for
young people**

**Raising the access to European
information helping young people to
actively participate in society**



Informing on opportunities



**Programmes,
grants,
scholarships,
training, projects
competitions,
events etc.**

dedicated to

**Promoting mobility
and participation of
young people**

Our services

Information and advice services for multipliers

- regarding European programmes, policy, opportunities and funding, in particular the Youth in Action programme
- On European policy

Online access to European opportunities

- www.eurodesk.eu / Eurodesk database
- European Youth Portal
- National websites
- Social media

Outreach to raise European awareness

- Information and awareness sessions, European Youth Week activities
- Fairs, exhibitions, visits to schools and universities
- Publications, newsletters, e-mailings

Support, networking

- Training to Eurodesk partners / multipliers
- Support services for professionals
- Cooperation with complementary information services

Supporting those working with young people

Eurodesk

Seit 1996 berät Eurodesk in Deutschland Jugendliche, Eltern und Multiplikator*innen zu Mobilitätschancen in Europa und weltweit. Gefördert durch das Bundesministerium für Familie, Senioren, Frauen und Jugend sowie durch die EU Kommission hat Eurodesk in diesem Zeitraum über 300.000 Jugendliche individuell, kostenlos, länderübergreifend und neutral beraten. Seit 2002 betreut Eurodesk das Mobilitätsportal www.euromobilitaet.de, welches mit rund 5 Millionen Zugriffen jährlich ein zentrales Informationsinstrument zum Thema Jugendmobilität darstellt.

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Eurodesk Mobilitätslotsen
Eine Weiterbildung für Multiplikator*innen und Multiplikatoren der Jugendarbeit



Practice examples:

- Training for mobility counsellors
- Seminars on funding for youth workers
- Seminars on European policies for local politicians
- Informing other associations and professionals, incl. teachers, librarians, general public information services



Ensuring quality services

Eurodesk Quality Catalogue

- With quality criteria in 5 key areas (networking, public services, organisational level, information management, cooperation)
- Established by Eurodesk Quality Group in 2005, accepted by the European Commission and included in Eurodesk Terms of Reference, regularly reviewed

Annual quality assessment

- Completed by each national coordinator as self-assessment
- Collected by Eurodesk Brussels Link and analyzed and presented by Eurodesk Quality Group at Network meetings
- Discussed in peer-groups and interviews

Support and training

- Each newcomer to the network gets trained
- For new tasks and services, training and guidance is offered
- Network partners do job-shadowing and study visits

...involving young people

Key quality criteria

- Information tailored to needs of young persons
- Accessible formats of information delivery

Good practice

- Involve and support young people in information delivery
- Disseminate young people's mobility experience
- Ask for their feedback on services
- Involve young people in review of information services



...and with qualified multipliers

Regular information services

- regarding European programmes, opportunities and events
- on European policy

Joint networking and training events

- national meetings, training
- annual European Seminar for Eurodesk multipliers

Common working tools

- for information and awareness sessions
- information tools
- communication material

Support, networking

- enabling trusted partnership for European projects
- study visits to colleagues in Europe

www.eurodesk.eu

www.facebook.com/Eurodesk

www.youtube.com/eurodeskeu