



YouthPartnership

QUESTIONNAIRE

“INFORMATION”

GERMANY



YouthPartnership
Council of Europe
European Commission



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1 Information services

1.1 Legal framework of the youth information service

- no explicit national legal framework of youth information in Germany, youth information mainly task of federal states (Laender) & municipalities (Kommunen)
- right to freely access information put down in article 5 of the Constitution, one of basic rights of each citizen;
- legal rules providing for comprehensive array of actions within the field of child/youth services set down in Social Code Volume Eight (SGB VIII) Child & Youth Services; §§ 1/11 define obligation by state to provide information; youth information as part of youth counselling one of the priorities of youth work
- institutions working in youth information mainly follow topics/standards set by European Youth Information & Counselling Agency (ERYICA); services base on European Youth Information Charter

1.2 Youth information points

1.2.1 Number of youth information points at national level

Youth Information services of all regions of Germany are working together in the **youth information network** (Jugendinfonetz). The aim of the network is the development of youth information on national level. The main topics at the moment are qualification, quality and participation. The co-ordination of the network is with IJAB. IJAB - International Youth Service of the Federal Republic of Germany (IJAB) is a central specialist agency for international youth policy, international youth work and youth information which works on behalf of the Federal Ministry for Family Affairs, Senior Citizens, Women and Youth (BMFSFJ), the European Commission, the IJAB member organisations and other central bodies responsible for youth work. IJAB has a coordinating role in the area of youth information on national level, also when reporting to the Council of Europe & in connection with other projects on European level. More info on the activities and members of the network: www.jugendinfonetz.de

There are also two supraregional networks of youth information services:

- *Netzwerk Süd* (Network South): youth information services in Southern Germany, here: Cafe ABdate – Jugendinformationsstelle Aschaffenburg, JIZ – Jugendinformationszentrum München, Jugend Information Nürnberg, tip – Jugendinfo & Service Augsburg and tips'n'trips – Jugendinformation Stuttgart.
- *JaN-Ko-Netzwerk* (Ost und Nord): youth information services of the *Länder* Mecklenburg-Vorpommern, Brandenburg, Berlin, Saxony, Saxony-Anhalt and Breme.

1.2.2 Number of youth information points at regional level

N/I

47 information points at local level (taken from www.jugendinfonetz.de > Organisationen und Netzwerke > landesweit, as of 31st Dec. 2007)

1.3 Areas covered by youth information in your country

Youth information covers all forms: written, oral, by phone, audiovisual and internet supported information, counselling and help. Areas covered: education, employment, further education, school & school exchange, studies, training, friendship, health, living, love, partnership, international youth work, media education & youth protection, child & girl abuse, environment, gender, funding, rights, social issues, violence, policy, Europe, events, spare time, culture, mobility, sports, travelling, vacation, addresses for further information

1.4 Free of charge information services for young people

Services in youth information points are free of charge.

1.5 Youth portals

1.5.1 Number of national youth portals

It is difficult to provide a number here. Examples for national youth portals are:

- www.netzcheckers.de – portal run by IJAB – International Youth Service of the Federal Republic of Germany
- www.schekker.de – portal run by the Federal Government
- www.rausvonzuhause.de – portal run by IJAB – International Youth Service of the Federal Republic of Germany
- www.fluter.de – portal run the Federal Agency for Civic Education
- <http://www.dfjw.org> – portal run the German-French Youth Office
- www.ahoj.info - portal run by the Coordinating Service for German-Czech Youth Exchange (Tandem)
- <http://www.ukgermanconnection.org> – portal run by the British Council Germany, Federal Foreign Office & German Embassy London, Foreign & Commonwealth Office London
- <http://foederalion.bundesrat.de/foederalion/index.php> - portal run by the Federal Council (Bundesrat)
- www.mitmischen.de – portal run by the German Federal Parliament
- <http://jetzt.sueddeutsche.de> – portal run by Süddeutsche Zeitung

- <http://www.lebensrausch.com> – portal for and by young people run by a network of different partners

1.5.2 Number of regional youth portals

14 youth portals (on *Länder* level)

- Regional youth servers exist in all *Länder* except for Hesse, Northrhine-Westfalia and Saxony:
- Jugendnetz Baden-Württemberg: www.jugendnetz.de
- Jugendarbeitsnetz Baden Württemberg (run by Regional Youth Council and Arbeitsgemeinschaft Jugendfreizeitstätten Baden-Württemberg): www.jugendarbeitsnetz.de
- Landesjugendserver Bayern: www.bjr-online.de
- Landesjugendserver Berlin: www.jugendnetz-berlin.de
- Landesjugendserver Brandenburg: www.jugendinfo.com
- Landesjugendserver Bremen: www.jugendinfo.de
- Landesjugendserver Hamburg: <http://www.jugendserver-hamburg.de>
- Landes-Jugendserver Mecklenburg-Vorpommern: www.jugend.inmv.de
- Landes-Jugendserver Niedersachsen (run by Regional Youth Council): www.jugendserver-niedersachsen.de
- Landesjugendserver Rhineland-Palatinate (run by Landesfilmdienst Rheinland-Pfalz): www.jugend.rlp.de
- Landesjugendserver Saarland (run by Regional Youth Council Saar): www.jugendserver-saar.de
- Landesjugendserver Sachsen-Anhalt (run by Landesvereinigung Kulturelle Jugendbildung Sachsen-Anhalt - Jugendinfoservice Sachsen-Anhalt): www.jugend-isa.de
- Landesjugendserver Schleswig-Holstein (run by Regional Youth Council): www.jugendserver-sh.de
- Landesjugendserver Thüringen (run by Regional Youth Council): www.yougend.com

1.5 Contents of the information delivered

education, employment, further education, school & school exchange, studies, training, friendship, health, living, love, partnership, international youth work & exchange, media education & youth protection, child & girl abuse, environment, gender, funding, rights, social issues, violence, policy, Europe, events, spare time, culture, mobility, sports, travelling, vacation, addresses for further information (*Sources: European Youth Portal, national/regional youth portals, www.rausvonzuhause.de*)

2 Access for young people

2.1 Number of Young people using the information services

N/I

2.2 Number of Young people visiting the national and regional youth portals

www.netzcheckers.de

19 400 registered users (difficult to divide between boys & girls; when talking about active users – those who produce contents – girls are more active)

www.rausvonzuhause.de

no registered users, Jan-Dec 2007: 4 449 446 page views (monthly average: 370 787), 3 017 825 visitors (monthly average: 251 485), 42 217 multiple visitors (3518 per month). Most visitors accessed website through (Top 10):

- homepage,
- Kind of programmes (Programmarten),
- Jobs in agriculture (Jobben in der Landwirtschaft),
- Jobs,
- Civil service and foreign countries (Zivildienst und Ausland),
- Internships (Praktika),
- Spain (Spanien),
- Voluntary Services (Freiwilligendienste),
- Country Information (Länderinfos),
- Au Pair.

2.3 Mobile information service

Yes.

Mobil für Kinderfreundlichkeit (www.kinderfreundlichkeit.de) run by Deutsches Kinderhilfswerk (Children's Charity of Germany, www.dkhw.de). Directed at children & young people (8 & 14 years), children & youth beyond that age group also welcome. Van tours through Germany. Employees talk to children/young people, parents/all adults & especially listen to the needs/worries of children/ youth. Mobile information service on youth relevant topics offered by joint project "webmobil" (www.jugendmobil.net) in Greater Region (German-speaking Community Belgium, Luxemburg-North, Region Trier)

3 Quality information

3.1 Universities that offer courses at degree level concerning youth information

University or other comparable courses concerning youth information are not offered so far.

3.2 Number of training centres specialised in youth information

In 2007 a training course was initiated which takes place at different venues and means to qualify youth workers in youth information bureaus and offices. The training contains theoretical parts on youth information in Germany and Europe and teaches the participants how to get young people involved in decision-making processes. There is also a practical part where the participants have to develop a project and present it at the end of the training. More info: www.jugendinfonetz.de

3.3 Number of information points that are following ISO quality standards

N/I

3.4 Existing monitoring systems on quality of information dissemination

Such monitoring systems do not exist so far. The Federal Ministry for Family Affairs, Senior Citizens, Women and Youth (BMFSFJ) supports the co-operation of experts in youth information on national level & provides funds. The process is co-ordinated by a network of actors in the field of youth information. There are three working groups within the network: participation, quality management and training & further education. The working group on quality management has developed quality criteria for youth information services. More info and details: www.jugendinfonetz.de

The Youth Information Charter developed by ERYICA was translated into German & distributed to all youth information centres (YICs) & decision makers & published in specific press. It is used by most of the YICs as an orientation to check the quality of information but was not formally signed by state authorities.

4. Number of information points that facilitate career guidance

N/I

Comment: It is not possible to provide a number here because career guidance is provided by numerous institutions (job centres, youth information centres & points, etc.).

5 Participation by young people in information

5.1 Number of publications by young people

N/I

5.2 Existing mechanisms to involve Young people in information making

There are two important organisations organised by young people themselves: Young Presse Germany (Jugendpresse Deutschland, www.jugendpresse.de) & Resource Centre Youth Participation (Servicestelle Jugendbeteiligung, www.jugendbeteiligung.info). They provide information made by and for young people. The support of the participation of young people in information making & its dissemination is mainly up to the Regional Youth Councils & local/community youth work. Further existing mechanisms (examples) are:

- national & regional youth portals, online-communities:
 - www.netzcheckers.de - youth portal run by IJAB where young people can actively take part in information making (chats, up-/download of photos, online-diaries, etc.)
 - www.youthreporter.de - portal by German National Agency YOUTH, asks young people to write reports, short stories, essays, any other about certain subjects defined on the website
- youth magazines (online &/or print) made by and for young people:
 - www.schekker.de - online magazine run by the federal government, articles about politics & society
 - www.yaez.de - youth magazine
- blogs:
 - www.blogigo.de – weblog with a special section for children and youth
 - www.myblog.de – weblog with biggest community in Germany
 - <http://blog.scoutpress.de> – weblog directed ad Scout Community
 - <http://blogs.demokratie24.de/thema/jugendliche> - weblogs and podcasts on politics
- radio programmes:
 - www.dasding.de – Youth Radio offered by Südwestrundfunk (SWR)
 - www.jugendradio-nrw.de – network of youth radios in Northrhine Westfalia
 - www.yamradio.de – radio programme of the youth magazine YAM!

5.3 Existing mechanisms to involve Young people in dissemination of information

The national youth portal www.netzcheckers.de, run by IJAB, provides information relevant for youth & facilitates the participation of young people in information making & dissemination.

Peer Education is also one of the mechanisms that are used to involve young people in the dissemination of information. In Germany it has not yet reached the dimension it has got in Great Britain or the USA. Examples for peer education projects:

- Project Europeers, www.europeers.de, dissemination of information on Europe & possibilities to be active in
- Juniorteam Europa, www.fgje.de/was/juniorteam/index.htm, information on European integration for young people provided by young people

The national youth information network has initiated a collection of best practise projects in the field of participation of young people in youth information. For 2008 it is planned to publish the results at www.jugendfonetz.de and as a reader, too.