

The European Knowledge Centre for Youth Policy

Key priorities for youth policies answers on
Information



Partnership between the European Commission and the Council of Europe in the field of youth policy, youth research and youth work.

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AUSTRIA, 2005

1 Information services

1.1 Legal framework of the youth information service

In Austria youth information is an essential part of out of school youth work, which is on the national level a concern of the Federal ministry for Social Security, Generations and Consumerism. Additionally actions, measures and projects in the field of youth information are supported following the Federal law on Supportive Measures for the Youth. The department for youth policy in the ministry works in cooperation with the youth departments of the Austrian federal states, the national representation of youth (BJV), the ARGE Austrian Youth Information and ARGE Participation. The ARGE Austrian Youth Information has signed the EYRICA-charta and has developed quality standards for the Austrian youth information according to this charta.

1.2 Youth information points

1.2.1 Number of youth information points at national level

1 *information points (national level)*

1.2.2 Number of youth information points at regional level

12 *information points (regional level)*

1.3 Are information services free of charge?

	public	private
free of charge	yes	yes

1.4 Youth portals

1.4.1 Number of national youth portals

0 *youth portals (national)*

1.4.2 Number of regional youth portals

9 *youth portals (regional)*

1.5 What are the contents of the information delivered

The main contents of the information delivered are mobility of young people, health and prevention, European programmes, possibilities for regional support of young people, employment

2 Access for young people

2.1 Number of young people using the information services

160.000 *persons*

2.1.1 Number of young people using the information services by age groups

	13-15	16-18	19-21	22-24	25-27	28-30
number of persons	N/A	N/A	N/A	N/A	N/A	N/A

2.1.2 Number of young people using the information services by gender

male	female
N/A <i>persons</i>	N/A <i>persons</i>

2.1.3 Number of young people using the information services by rural-urban

rural	urban
N/A <i>persons</i>	N/A <i>persons</i>

2.2 Number of young people visiting the national and regional youth portals

N/A *persons*

2.3 Is there any mobile information service?

yes ~~no~~

Description

Mobile information service, like the Alpha mobile in Burgenland, provide young people on youth relevant events with information normally accessible in the information centres. Alpha mobile is additionally equipped with computers, internet access and DJ-turntables for usage at parties.

3 Ensuring quality of information

3.1 Number of universities that offer courses on the delivery of youth information

0 *universities*

3.1.1 Names of universities

N/A



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3.2 Number of training centres specialised in youth information

0

3.3 Number of information points that are following ISO quality standards

12

3.4 Number of information points that facilitate career guidance

12

3.5 Existing monitoring systems on the quality of information dissemination

Statistical data of visits of young people in the youth information centres exist and will be updated soon.

4 Participation by young people in information

No answers available