# **Quality assurance and evaluation** in Higher Education

# Priorities for development of Higher Education Why and How?

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## **Outline of the presentation**

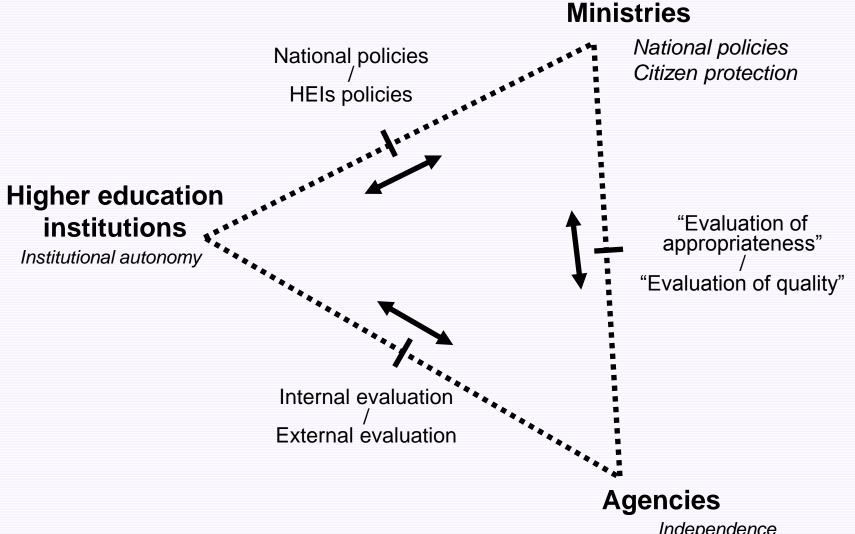
- Bologna process and National Higher Education systems development
- A few words about the notion of priority
- A few words about the notion of evidence
- Conclusion

### I. The Bologna Process

- A process of change
- A process largely driven by the actors of the field
- A process that conveys a governance model for HE

Source: AERES 2010

# Higher education governance and national QA systems



B. Curvale

Sarajevo, 29 January 2014

Independence
Operational autonomy

#### **II. Priorities**

#### Eight keys areas as a framework for further activities

- Consistency of legislation, good governance and management, Resources, Services to society, Qualification Standards, Student experience and participation, Internationalisation, Statistics
- 6 areas should be analysed in details

#### Why promoting an analysis?

- Lack of a full picture doesn't help the definition of priorities
- Avoiding potential loss of information and experience might be important

#### Defining priorities should help at:

- making good use of resources
- facilitating coherence of action and synergies between all actors and stakeholders involved

#### III. Evidences

- Evidences are needed to help direct actors, stakeholders and society at large to build:
  - A comprehensive and realistic vision of what should change and what is already done well or on the way to improving
- It is important to have good quality information about performance, outcomes and trends
  - In order to have better decision-making processes
- Information systems should help shared assessment of the situation of HE
  - Assessment questions, judgment criteria, indicators are interesting topics to discuss in order to create the conditions for shared vision and to give coherence to action

#### Conclusion

- To be used and useful information systems require multiple agreements between users on references which situations are compared.
- The assessment questions, the judgment criteria (the standards), the indicators are topics for discussion
- They are at the core of what are fundamental elements of a shared vision of higher education with its capacities, successes and margins for improvement.

Thank you for your attention

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