

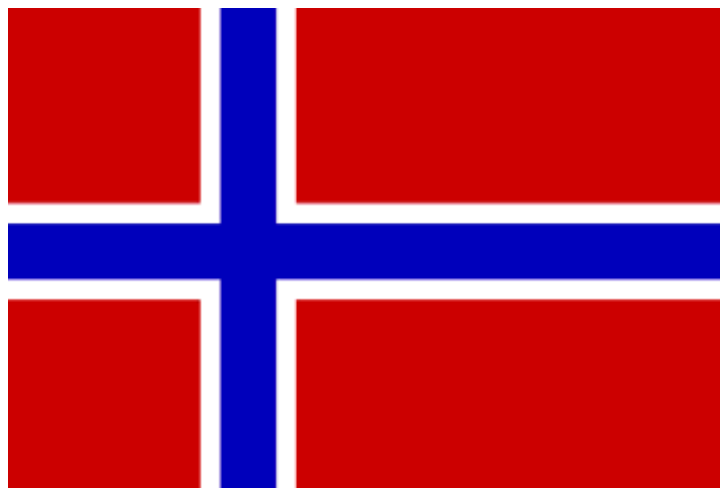


**Youth**Partnership

# ***QUESTIONNAIRE***

## ***“INFORMATION”***

### ***NORWAY***



**YouthPartnership**  
Council of Europe  
European Commission



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# 1 Information services

N/A

## 1.1 Legal framework of the youth information service

Every municipality is obliged to provide information services to the inhabitants, including children and youth. There is no legislation specifically on youth information.

## 1.2 Youth information points

*1.2.1 Number of youth information points at national level*

N/A

*1.2.2 Number of youth information points at regional level*

17

## 1.3 Please list the areas covered by youth information in your country

### Counties:

Tromsø

Nordland

Nord-Trøndelag

Østfold

### Municipalities:

Kvalsund

Loppa

Måsøy

Tana

Porsanger

Hasvik

Alta

Karasjok

### Cities:

Kristiansand

Oslo

Stovner (a district within Oslo)

Skien

Stavanger

#### **1.4 Number of information points that facilitate individual career guidance**

Lower and upper secondary schools are obliged to offer career guidance to their pupils.

#### **1.5 Are information services for young people free of charge?**

Information services are free of charge.

#### **1.6 Youth portals**

[www.Ung.no](http://www.Ung.no)

[www.Eurodesk.no](http://www.Eurodesk.no)

[www.Ungnett.no](http://www.Ungnett.no)

[www.Utdanning.no](http://www.Utdanning.no)

[www.Barneombudet.no](http://www.Barneombudet.no)

##### *1.6.1 Number of national youth portals*

5

##### *1.6.2 Number of regional youth portals*

6 (Nord-Trøndelag, Oslo, Østfold, Tromsø, Nordland and Infonuarra Sapmi, a portal directed towards sami youth).

#### **1.7 What are the contents of the information delivered (education, employment, health, etc.)?**

The various portals cover a wide range of topics, including education, housing, legislation, employment, health and sexuality.

## **2 Access for young people**

### **2.1 Number of young people using the information services**

There is no available information for the national level. The information centre in Oslo, which is the largest and most visited, have approximately 13 000 consultations each year.

## **2.2 Number of young people visiting the national and regional youth portals**

N/A

## **2.3 Is there any mobile information service?**

N/A

## **3 Ensuring quality of information**

### **3.1 Universities that offer courses on the delivery of youth information**

No universities offer courses on youth information

### **3.2 Number of training centres specialised in youth information**

None

### **3.3 Number of information points that are following quality standards (e.g. ISO, ERYICA Charter, national standards)**

N/A

### **3.4 Existing monitoring systems on quality of information dissemination?**

Generally the internet portals are run by public institutions or non-governmental youth organisations, and the quality of the given information is monitored by the institutions and organisations.

## **4 Participating by young people in information**

### **4.1 Number of publications by young people provided by the information services**

N/A

### **4.2 Existing mechanisms to involve young people in information making**

The Norwegian Children and Youth Council (LNU), which provides much information about youth organisations, is run by youth for youth. Many of the regional portals and information points are governed by the local youth councils.

The youth information centers mentioned under point 1.3 are participating in Forum for youth information centers, which is a member of ERYICA and follows the guidelines given by ERYICA.

#### **4.3 Existing mechanisms to involve young people in dissemination of information**

N/A