



**Youth**Partnership

# ***QUESTIONNAIRE***

## ***“INFORMATION”***

### ***ITALY***



**Youth**Partnership  
Council of Europe  
European Commission



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## Table of contents

1 Information services	3
2 Access for young people	4
3 Ensuring quality of information	5
4 Participation by young people in information	6

## **1 Title Information services**

*This section is about the general structure of information services in the reviewed country.*

*These information services can be either offline or online*

The Youth Information Centres in Italy are called Informagiovani.

The Informagiovani centres are public (mainly municipal) services for young people that provide information of all kinds, on subjects of interest to them.

The information furnished is free, reliable and varied. In Italy, since 1981, over 1.200 Informagiovani centres have opened in all the large cities and in many smaller cities and towns as well.

Starting from 2007, the Department of youth policies has started with the National Association of the Municipalities a project for coordinating and providing technical assistance (support, training, equipment, etc.) to the Informagiovani as well as for expanding their number in areas so far unprovided.

### **1.1 Legal framework of the youth information service**

Information unavailable

### **1.2 Youth information points**

#### *1.2.1 Number of youth information points at national level*

None

#### *1.2.2 Number of youth information points at regional level*

There are over 1200 Informagiovani centres at local level.

### **1.3 Please list the areas covered by youth information in your country**

Education, jobs, permanent education, professional training, social life, leisure time and culture, civic service and volunteer activities, vacations, travels, opportunities abroad and sports.

#### **1.4 Number of information points that facilitate individual career guidance**

*This question focuses on career guidance for those who work at the information points.*

Information unavailable

#### **1.5 Are information services for young people free of charge?**

YES

#### **1.6 Youth portals**

*Youth portals are youth information systems on the internet.*

*Please list those youth portals that either conform to the ERYICA charter or are recognised as youth information services by the national authorities. Please provide a picture that fits the national situation.*

*If you are in doubt, you should confirm your data with the person in charge for these services on the national level.*

Youth National Forum (<http://www.forumnazionalegiovani.it/>)

##### **1.6.1 Number of national youth portals**

Information unavailable

##### **1.6.2 Number of regional youth portals**

Information unavailable

#### **1.7 What are the contents of the information delivered (education, employment, health, etc.)?**

*Please report what information is delivered either through offline or through online services. If there are significant differences of the contents provided by online and offline services please indicate these contents.*

Information unavailable

## **2 Access for young people**

***This section is about the information services' acceptance in the target group.***

## **2.1 Number of young people using the information services (i.e. number of contacts with young people)**

Information unavailable

## **2.2 Number of young people visiting the national and regional youth portals**

Information unavailable

## **2.3 Is there any mobile information service?**

*In case there is at least one mobile information service, please describe the service and what type of information is provided by the service as well as the target group of the mobile information service.*

*Example: Information bus, information tour*

Information buses have been used during the All different all equal campaign in 2006 and 2007; Some Regional Youth campaign for participation have also used information buses.

## **3 Ensuring quality of information**

***This section focuses on education and training for youth information services, quality assurance mechanisms.***

### **3.1 Please list the universities that offer courses on the delivery of youth information (if any)**

*Universities and comparable institutes that offer courses at degree level (BA, MA) concerning youth information.*

Information unavailable

### **3.2 Number of training centres specialised in youth information**

*In contrast to question 3.1 such training centres don't offer courses at degree level.*

Information unavailable

### **3.3 Number of information points that are following quality standards ( e.g. ISO, EIRYCA Charter, national standards**

*ISO quality standards are basically the standards in the ISO 9000 Series or ISO 14000.*

*Please indicate if the number stands for ISO certified service points or for information points that have adopted the ISO standards, informally.*

Information unavailable

### **3.4 What existing monitoring systems are there on quality of information dissemination?**

Information unavailable

## **4 Participation by young people in information**

***This section focuses on the involvement of young people in information creation and dissemination by the above mentioned information services.***

### **4.1 Number of publications by young people provided by the information services**

*Calculate the number of publications produced by young people that are distributed through information points and youth portals.*

Information unavailable

### **4.2 List of the existing mechanisms to involve young people in information making**

*This question focuses on mechanisms which are used by the information services mentioned above.*

Information unavailable

### **4.3 List the existing mechanisms to involve young people in dissemination of information**

*This question focuses on the mechanisms used by the information services mentioned above.*

Information unavailable