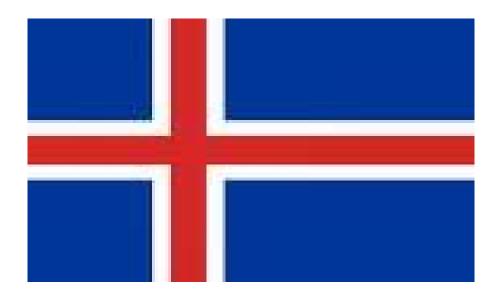


QUESTIONNAIRE "INFORMATION" ICELAND



YouthPartnership Council of Europe European Commission





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1 Information services

This section is about the general structure of information services in the reviewed country. These information services can be either offline or online

1.1 Legal framework of the youth information service

N.A.

1.2 Youth information points

1.2.1 Number of youth information points at national level N.A.

1.2.2 Number of youth information points at regional level

N.A.

1.3 Please list the areas covered by youth information in your country

N.A.

1.4 Number of information points that facilitate individual career guidance

This question focuses on career guidance for those who work at the information points.

N.A.

1.5 Are information services for young people free of charge?

N.A.

1.6 Youth portals

Youth portals are youth information systems on the internet.

Please list those youth portals that are either conform to the ERYICA charter or are recognised as youth information services by the national authorities. Please provide a picture that fits the national situation.

If you are in doubt, you should confirm your data with the person in charge for these services on the national level.

N.A.

1.6.1 Number of national youth portals

N.A.

1.6.2 Number of regional youth portals

N.A.

1.7 What are the contents of the information delivered (education, employment, health, etc.)?

Please report what information is delivered either through offline or through online services. If there are significant differences of the contents provided by online and offline services please indicate these contents.

N.A.

2 Access for young people

This section is about the information services' acceptance in the target group.

2.1 Number of young people using the information services (i.e. number of contacts with young people)

N.A.

2.2 Number of young people visiting the national and regional youth portals

N.A.

2.3 Is there any mobile information service?

In case there is at least one mobile information service, please describe the service and what type of information is provided by the service as well as the target group of the mobile information service.

Example: Information bus, information tour

N.A.

3 Ensuring quality of information

This section focuses on education and training for youth information services, quality assurance mechanisms.

3.1 Please list the universities that offer courses on the delivery of youth information (if any)

Universities and comparable institutes that offer courses at degree level (BA, MA) concerning youth information.

N.A.

3.2 Number of training centres specialised in youth information

In contrast to question 3.1 such training centres don't offer courses at degree level. N.A.

3.3 Number of information points that are following quality standards (e.g. ISO, EIRYCA Charter, national standards

ISO quality standards are basically the standards in the ISO 9000 Series or ISO 14000.

Please indicate if the number stands for ISO certified service points or for information points that have adopted the ISO standards, informally.

N.A.

3.4 What existing monitoring systems are there on quality of information dissemination?

N.A.

4 Participating by young people in information

This section focuses on the involvement of young people in information creation and dissemination by the above mentioned information services.

4.1 Number of publications by young people provided by the information services

Calculate the number of publications produced by young people that are distributed through information points and youth portals.

N.A.

4.2 List of the existing mechanisms to involve young people in information making

This question focuses on mechanisms which are used by the information services mentioned above.

N.A.

4.3 List the existing mechanisms to involve young people in dissemination of information

This question focuses on the mechanisms used by the information services mentioned above. N.A.