



YouthPartnership

QUESTIONNAIRE

“INFORMATION”

ESTONIA



YouthPartnership
Council of Europe
European Commission



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1 Information services

1.1 Legal framework of the youth information service

In Estonia, the provision of information to and counselling of young people is regulated by the Youth Work Act, which obliges county governors to organise provision of information to and counselling of young people in the county. The Estonian Youth Work Strategy until 2013 stipulates information about and for young people as one of the fields of engagement.

1.2 Youth information points

1.2.1 Number of youth information points at national level

No national level information points as the function of providing information is carried out at regional and local levels.

1.2.2 Number of youth information points at regional level: 20

1.3 Areas covered by youth information in your country

- Youth activism
- Youth and independence
- Environment and sustainable development
- Personal finance, money
- Relationships
- Health
- Financial support, grants
- Secure society
- Working
- Volunteering
- Going abroad
- Studies
- Society and citizen
- Discover Europe

1.4 Free of charge information services for young people

Services in youth information points are free of charge.

1.5 Youth portals

1.5.1 Number of national youth portals: 1, Noorte Infoportaal (Youth Information Portal), www.nip.ee

1.5.2 Number of regional youth portals

Each county level information and counseling centre has its own webpage. There are no other youth portals in addition to those.

1.6 What are the contents of the information delivered?

Please see 1.3 (above)

2 Access for young people

2.1 Number of young people using the information services

In 2006, the services offered by county level information and counselling centres were used by 25 707 young people. The centres do not record information and counselling service offered by phone or e-mail.

2.2 Number of young people visiting the national and regional youth portals

n.a.

2.3 Is there any mobile information service?

No mobile information services

3 Ensuring quality of information

3.1 Universities that offer courses on the delivery of youth information

None

3.2 Number of training centres specialised in youth information

None

3.3 Number of information points that are following ISO quality standards

None use ISO standards.

Youth information and counselling centres use ERYCA principles

3.4 What existing monitoring systems are there on quality of information dissemination?

Specialists of county information and counselling centres act pursuant to uniform principles. The centres provide services to all age groups, sharing information and counselling students and young job-seekers. Young people are informed using active notification and counselling methods.

The county information gathered by employees of the centres on the basis of a uniform information form will be pooled to a centralised information system and database to be launched. Analysis of annual reports was accomplished by Ministry of Research and Education until 2007 and is accomplished by Estonia Youth Work Centre starting from 2008.

4 Number of information points that facilitate individual career guidance

County level information and counselling centres offer also the service of individual career guidance. In addition to the centres, career guidance is offered by vocational education centres, career guidance centres at universities, Estonian Labour Market Board (to unemployed) plus private consulting companies

5 Participating by young people in information

5.1 Number of publications by young people provided by the information services

n.a.

5.2 List of the existing mechanisms to involve young people in information making

Representatives of young people from youth societies can make proposals on content and method of information service. On individual level, no such mechanisms exist; individual and informal contacts between youth workers and young people are used.

5.3 List the existing mechanisms to involve young people in dissemination of information

On individual level, no such mechanisms exist; individual and informal contacts between youth workers and young people are used.