

The European Knowledge Centre for Youth Policy

Key priorities for youth policies answers on
Information



Partnership between the European Commission and the Council of Europe in the field of youth policy, youth research and youth work.

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UNITED KINGDOM, 2006

1 Information services

1.1 Legal framework of the youth information service

None

1.2 Youth information points

1.2.1 Number of youth information points at national level

None *information points (national level)*

1.2.2 Number of youth information points at regional level

None *information points (regional level)*

1.3 Are information services free of charge?

	public	private
free of charge	yes	yes

1.4 Youth portals

1.4.1 Number of national youth portals

6 *youth portals (national)*

1.4.2 Number of regional youth portals

None *youth portals (regional)*

1.5 What are the contents of the information delivered

Generic sites (e.g. Youth Information, Canllaw, Young Scot, DfES Need to Know) cover a wide range of issues affecting young people, including education, employment, health, rights etc. There are also more specialist sites, for instance focusing on health information for young people.

2 Access for young people

2.1 Number of young people using the information services

N/I *persons*

2.1.1 Number of young people using the information services by age groups



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	13-15	16-18	19-21	22-24	25-27	28-30
number of persons	N/I	N/I	N/I	N/I	N/I	N/I

2.1.2 Number of young people using the information services by gender

male	female
N/I <i>persons</i>	N/I <i>persons</i>

2.1.3 Number of young people using the information services by rural-urban

rural	urban
N/I <i>persons</i>	N/I <i>persons</i>

2.2 Number of young people visiting the national and regional youth portals

N/I *persons*

2.3 Is there any mobile information service?

yes ~~no~~

Description

Many local authorities provide mobile information services, but there is no national mobile information service. A network of mobile information services is being developed in Wales.

3 Ensuring quality of information

3.1 Number of universities that offer courses on the delivery of youth information

36 *universities*

3.1.1 Names of universities

Professional qualification courses offered in 27 universities in England, 5 in Scotland, 3 in Wales and 1 in Northern Ireland. Youth information forms part of the national occupational standards for youth work, and therefore is covered in these courses, but is not a main focus.

3.2 Number of training centres specialised in youth information

0

3.3 Number of information points that are following ISO quality standards

N/I



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3.4 Number of information points that facilitate career guidance

N/I

3.5 Existing monitoring systems on the quality of information dissemination

Youth Access Quality Standards for youth information, advice, counselling and support services. Community Legal Service framework and quality mark for provision of information (not young people specific).

4 Participation by young people in information

4.1 Number of publications by young people

N/I *publications*

4.1.1 Publications by young people by age groups

	13-15	16-18	19-21	22-24	25-27	28-30
publications	N/I	N/I	N/I	N/I	N/I	N/I

4.1.2 Number of publications by young people by gender

male	female
N/I <i>publications</i>	N/I <i>publications</i>

4.2 List of the existing mechanisms to involve young people in information making

No overall framework, but recognition that information is often most effectively developed by young people for other young people. Examples include the Young Scot initiative, numerous local projects involving young people in information making (through handbooks, leaflets, magazines, videos etc) and websites developed by young people for young people.

4.3 List the existing mechanisms to involve young people in dissemination of information

No overall framework, but recognition that information is often most effectively disseminated to young people by other young people, not only through information products produced and promoted by young people, but by direct contact through peer education.

4.4 Recent developments that have been made to include young people in the creation and dissemination of information



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The youth volunteering organisation 'v' is developing a youth portal, with young people involved in creating and disseminating information. The National Youth Agency published an online magazine Ruckus, to which young people are encouraged to contribute.



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