The European Knowledge Centre for Youth Policy

Key priorities for youth policies answers on **Information**



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Partnership between the European Commission and the Council of Europe in the field of youth policy, youth research and youth work.

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1 Information services

1.1 Legal framework of the youth information service None

1.2 Youth information points

1.2.1 Number of youth information points at national level 60 *information points (national level)*

1.2.2 Number of youth information points at regional level N/A *information points (regional level)*

1.3 Are information services free of charge?

	public	private
free of charge	yes	

1.4 Youth portals

1.4.1 Number of national youth portals

3 youth portals (national)

1.4.2 Number of regional youth portals

12 youth portals (regional)

1.5 What are the contents of the information delivered

The General Secretariat for Youth has promoted the creation of a pan-Hellenic network of 60 Youth Information Centres which provide: -Free information on issues of interest to young persons. -Access to national and international data banks, by means of free use of computers to surf the Internet. -Presentations, seminars and exhibitions on issues of concern for the local youth in every region. -Access to youth festivals and other entertainment activities, cultural and sports events. -Information on programmes organized by the General Secretariat for Youth. In addition, each Youth Information Centre compiles and organises into a single electronic database any information relating to the following topics: education, vocational training, work and employment, art and culture, social issues, sports, tourism, environment and preservation, exchange programmes and general information about Public Administration.



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2 Access for young people

2.1 Number of young people using the information services

8362 persons

2.1.1 Number of young people using the information services by age groups

	13-15	16-18	19-21	22-24	25-27	28-30
number of	N/A	N/A	N/A	N/A	N/A	N/A
persons						

2.1.2 Number of young people using the information services by gender

male	female
4354 persons	3515 persons

2.1.3 Number of young people using the information services by rural-urban

rural	urban
N/A persons	N/A persons

2.2 Number of young people visiting the national and regional youth portals N/A *persons*

2.3 Is there any mobile information service?

yes no Description N/A

3 Ensuring quality of information

3.1 Number of universities that offer courses on the delivery of youth information *4 universities*

3.1.1 Names of universities

N/A

3.2 Number of training centres specialised in youth information



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N/A

3.3 Number of information points that are following ISO quality standards N/A

3.4 Number of information points that facilitate career guidance 192

3.5 Existing monitoring systems on the quality of information dissemination None

4 Participation by young people in information

4.1 Number of publications by young people

25 publications

4.1.1 Publications by young people by age groups

	13-15	16-18	19-21	22-24	25-27	28-30
publications	N/A	N/A	N/A	N/A	N/A	N/A

4.1.2 Number of publications by young people by gender

male	female
N/A publications	N/A publications

4.2 List of the existing mechanisms to involve young people in information making

There is a great variety of mechanisms to involve young people in information making applied locally, regionally and nationally (by municipalities, prefectures, the General Secretariat for Youth, the Youth Information Centres, and other relevant bodies): meetings with youth groups and student groups in the YIC halls, various events in co-operation with youth groups, regional media, voluntary activities, student participation in YIC councils, student councils activation in co-operation with the municipal bureaus of Education, school teachers briefings, forum/chat services, etc. In addition, concerning Youth Information Centres, a series of voluntary groups has been created as a mechanism to involve young people in information making: media and communication group, wall magazine group, e-magazine group, European contemporary issues group, European programs group, employment group, education group, anti-drug group, ecology group, human and children rights group, Youth program group, library group, e-magazine for the disabled and disabled rights group, public health and consumer protection group.



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4.3 List the existing mechanisms to involve young people in dissemination of information

In order to disseminate information, Youth Information Centres use a multitude of mechanisms. Among the most popular are the following: regional media shows, poster creation in youth areas, email and telephone communication, event organization of events in youth areas, leaflet creation, press releases, regional agents and school briefings, internet services (e-forum and e-chat), flyers, journal distribution, General Secretariat for Youth leaflet distribution, co-operation with regional institutions and groups, various actions participation, printed material creation, YIC briefing and co-operation, university group briefing and co-operation, visits in youth areas, etc. In all these activities the participation of young people is actively sought.

4.4 Recent developments that have been made to include young people in the creation and dissemination of information

N/A



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